



PLEASE NOTE: The following guide demonstrates how to apply for the Northampton Saints Ticket Ballot. Completing this process does not guarantee you a ticket – you will be entered into a draw for tickets, and if successful, you will be notified by email and your account will then be charged.

Step 1

Visit www.northamptonsaints.co.uk/ballot and ensure you are logged into your Season Ticket account using your membership number.

Step 2

Ensure all your contact details are correct for Track and Trace purposes by clicking your name in the top right-hand corner, and in the drop-down box select 'Details'.

The screenshot shows the Northampton Saints website interface. At the top right, a user menu is open for 'Bob Smith', with a red arrow pointing to the 'Details' option. The menu includes links for Orders, Details, Password, Marketing/Data Protection, Coupons, and a red 'Log Out' button. The main content area is titled 'Events' and features a green banner for 'TICKET BALLOT: KEY INFORMATION'. Below the banner, a list of rules for the ballot is displayed. At the bottom, there is a search bar and a section for 'Northampton Saints v Bordeaux Bègles - Registration' with a 'Request' button.

Events

TICKET BALLOT: KEY INFORMATION

- You can only enter the ballot once per season ticket account
- Do not apply or travel to the fixture if you currently reside in France
- Please note, if you are successful in the ballot, seats will be allocated randomly. You cannot choose your own seat
- You must be from the same household if applying for a pair of tickets as you will be seated together if you are successful in the ballot
- If you are applying for a pair of tickets, you must provide the membership number and details for each Season Ticket Holder
- Successful applicants will be asked for Photo ID on the day, which must match the name on your ticket

Find

All 2020-21 Home Games

Northampton Saints v Bordeaux Bègles - Registration

04.12.2020 - 06.12.2020

Franklin's Gardens - Ballot, Northampton

Request



Step 3

Check all the information contained within required fields of data is up-to-date and correct, before clicking 'Save'.

[Orders](#) [Addresses](#) [Password](#) [Marketing/Data Protection](#) [Coupons](#)

Customer Master Data

Customer Number	712247
Form of Address	<input type="text"/>
First Name*	<input type="text"/>
Last Name*	<input type="text"/>
Street*	<input type="text"/>
House Number	<input type="text"/>
Address Supplement	<input type="text"/>
Postal Code*	<input type="text"/>
City*	<input type="text"/>
Country/Region*	<input type="text"/>
Email*	<input type="text"/>
Email Confirmation*	<input type="text"/>
Telephone No.	<input type="text"/>
Mobile	<input type="text"/>
Date of Birth	<input type="text"/>
Nationality	<input type="text"/>

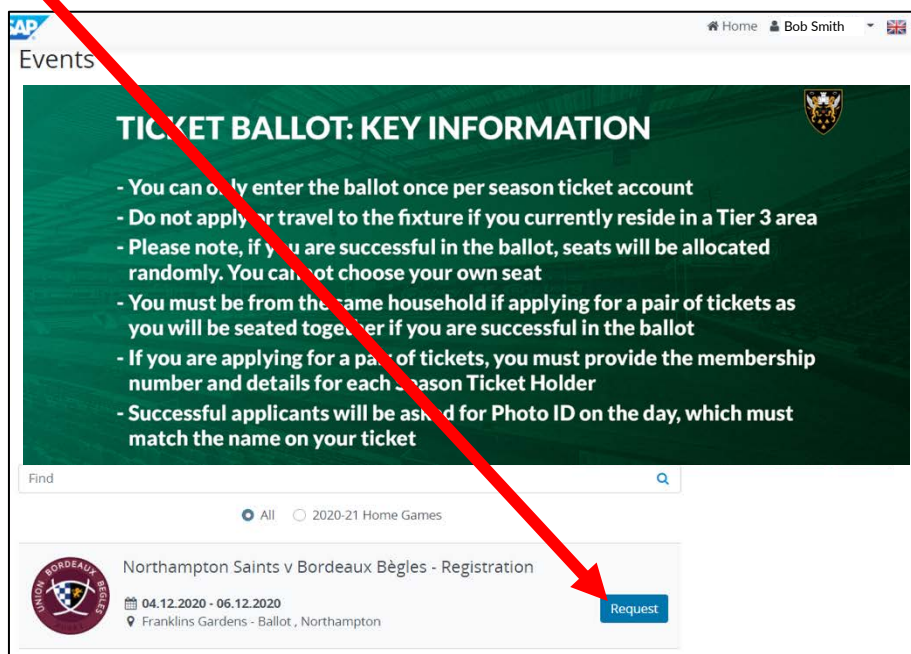
* = Mandatory Fields

Save



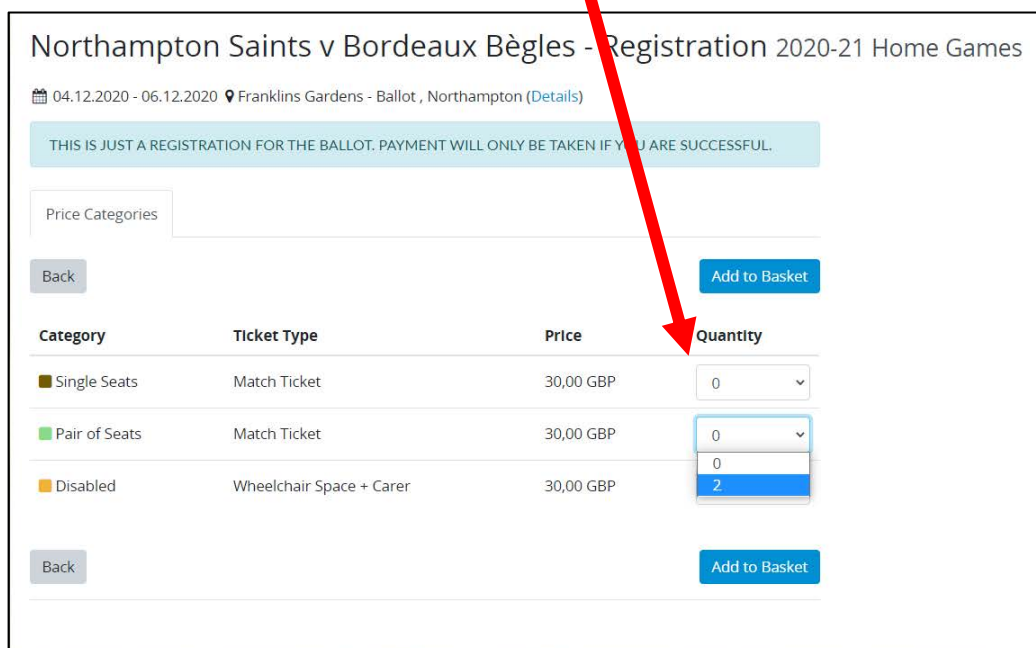
Step 4

Once your contact information is up-to-date, please return to the homepage and click 'Request'.



Step 5

Select whether you would like to apply for a single seat, a pair of seats or a wheelchair space (plus carer), and then click 'Add to Basket'.





Step 6

Click 'Personalise your tickets'.

Shopping Basket

Delivery Address

Mr Mr Harvey Smith
24 Highdown close Hunsbury

Shipping Method

☒ E-Ticket

Payment Method

☐ Registration by Credit Card

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklin's Gardens - Ballot, Northampton, GB

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration	Registration	Match Ticket	30,00 GBP
Northampton Saints v Bordeaux Bègles - Registration	Registration	Match Ticket	30,00 GBP

☐ Empty Basket

Shipping Method ☒ E-Ticket

Payment Method [Select a payment method](#)

Total: 60,00 GBP

☐ I have read the [Terms and Conditions](#) and agree with this.

[Personalise your tickets](#)

Step 7

Ensure personal information is filled out for all Season Ticket Holders on the booking, including membership numbers. Please note, if you are applying for two tickets, both Season Ticket Holders must be from the same household, otherwise the application will be voided.

SAP Home Bob Smith Shopping Basket

Select Event

Northampton Saints v Bordeaux Bègles

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:* Last Name:* Street:*

Membership Number* Postal Code:* City:*

Country/Region:* Date of Birth:* Email:*

United Kingdom

Telephone No.:*

* = Mandatory Fields

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:* Last Name:* Street:*

Membership Number* Postal Code:* City:*



Step 8

Once you have filled out your personal information, click 'Save Data' and then 'Continue to checkout'.

Northampton Saints v Bordeaux Bègles - Registration , Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:*	Last Name:*	Street:*
<input type="text" value="Franklins"/>	<input type="text" value="Ballot"/>	<input type="text" value="Weedon Road"/>
No.:	Postal Code:*	City:*
<input type="text" value="jkhj"/>	<input type="text" value="NNS 5BG"/>	<input type="text" value="Northampton"/>
Country/Region:*	Date of Birth:*	Email:*
<input type="text" value="United Kingdom"/>	<input type="text" value="17"/> <input type="text" value="1"/> <input type="text" value="3434"/>	<input type="text"/>
Telephone No.:*	<input type="text"/>	

* = Mandatory Fields

Step 9

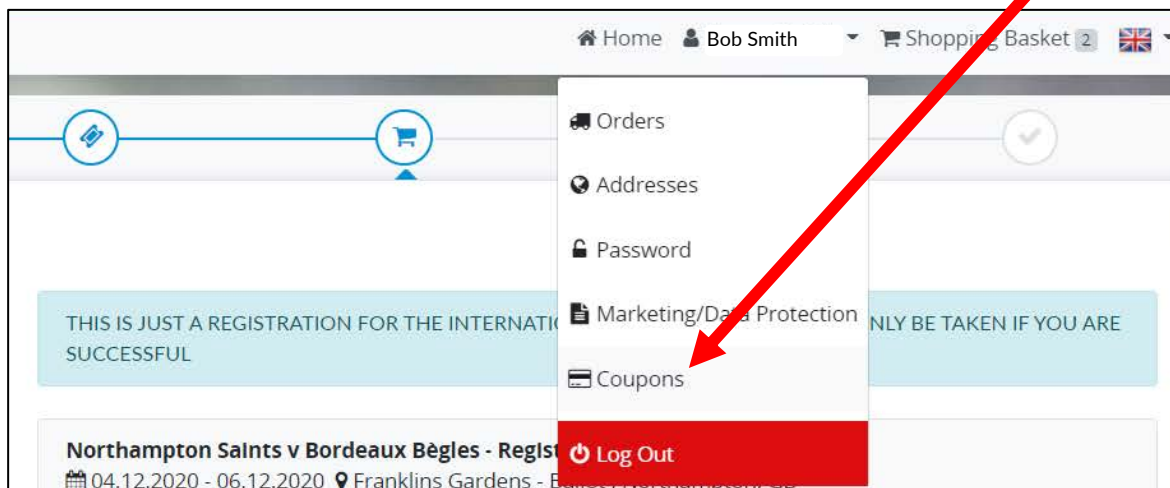
If you are paying by card, click 'Registration by Credit Card' and move to Step 14. Please note, if you are planning to pay using a Ticket Credit, you must skip this step.

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games 04.12.2020 - 06.12.2020 📍 Franklins Gardens - Ballot , Northampton, GB			
Event	Personalisation	Ticket Type	Price
✕ Northampton Saints v Bordeaux Bègles - Registration	👤 Bob Smith	Match Ticket	30,00 GBP
✕ Northampton Saints v Bordeaux Bègles - Registration	👤 Anna Smith	Match Ticket	30,00 GBP
Empty Basket			
Shipping Method <input type="text" value="E-Ticket"/>		Payment Method <input type="text" value="Registration by Credit Card"/>	
Total:			60,00 GBP



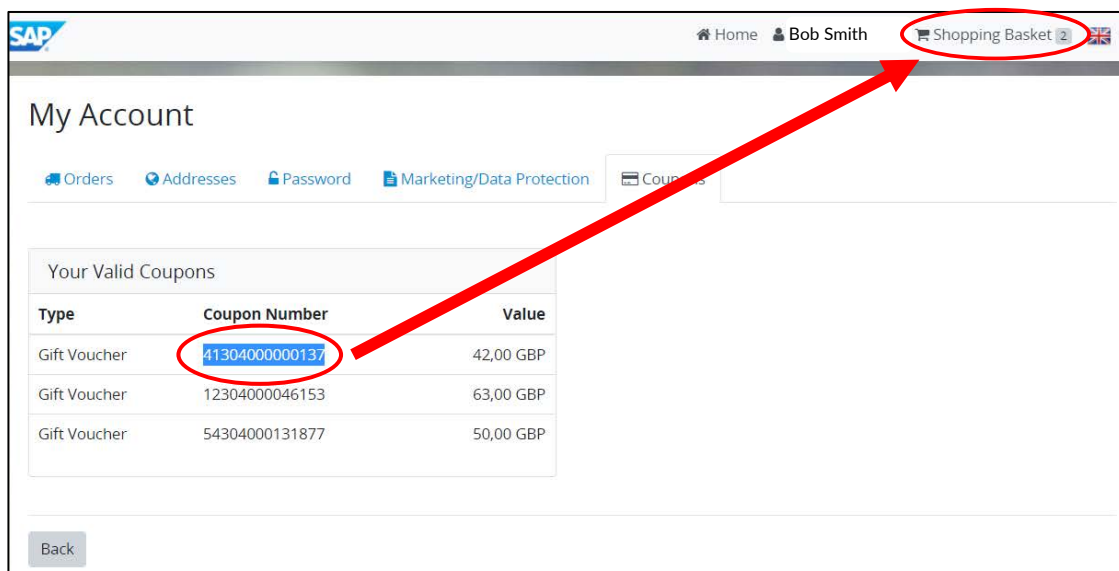
Step 10

If you would like to pay using a Ticket Credit, you will need to locate your Coupon Number by clicking your name in the top right-hand corner of the screen, and selecting 'Coupons'. If you do not have a credit to use, progress to Step 14.



Step 11

Copy the 'Coupon Number' you would like to use at the checkout (this must be a minimum value of £30 for each ticket you are applying for) and then click 'Shopping Basket' in the top right-hand corner to return to checkout.





Step 12

Click 'Enter Coupon' and then paste your Coupon Number from Step 11, and click 'Save Coupon Data'.

Shopping Basket

Delivery Address

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton, GB

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration	Bob Smith	Match Ticket	30,00 GBP
Northampton Saints v Bordeaux Bègles - Registration	Anna Smith	Match Ticket	30,00 GBP

Empty Basket

Enter Coupon

Shipping Method E-Ticket

Payment Method Registration by Credit Card

Total: 60,00 GBP

Coupon

Enter Coupon Number

4130400000137

Save Coupon Data

Cancel Coupon Entry

Delivery Address

Mr Mr Harvey Smith
24 Highdown close Hunsbury Hill
Hunsbury Hill

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton, GB

Step 13

Once you have saved your coupon data, click 'Update Shopping Basket'.

Coupon

✓ Coupon accepted

Amount Still Open: 18,00 GBP

Update Shopping Basket



Step 14

Check the box to confirm you have read the Terms and Conditions. Then click 'Request with Obligation to Pay' where you will be redirected to input your card details.

The screenshot shows the SAP ticket booking interface. At the top, there's a navigation bar with 'Home' and 'Shopping Basket'. The main content area displays the event details: '04.12.2020 - 06.12.2020 - Franklins Gardens - Ballot, Northampton, GB'. Below this is a table with columns: Event, Personalisation, Ticket Type, and Price. The table lists two tickets: 'Northampton Saints v Bordeaux Bègles - Registration' for 'Bob Smith' (Match Ticket, 30.00 GBP) and 'Northampton Saints v Bordeaux Bègles - Registration' for 'Anna Smith' (Match Ticket, 30.00 GBP). To the left of the table, there are sections for 'Shipping Method' (E-Ticket selected) and 'Payment Method' (Registration by Credit Card selected). Below the table, there's an 'Empty Basket' link and an 'Enter Coupon' button. The 'Total' is displayed as 60.00 GBP. At the bottom, there's a checkbox labeled 'I have read the Terms and Conditions and agree with this.' which is checked and circled in red. To the right of this checkbox is a green button labeled 'Request with Obligation to Pay' which is pointed to by a red arrow. There is also a blue 'Personalisation' button.

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration	Bob Smith	Match Ticket	30.00 GBP
Northampton Saints v Bordeaux Bègles - Registration	Anna Smith	Match Ticket	30.00 GBP

Shipping Method: E-Ticket
Payment Method: Registration by Credit Card
Total: 60.00 GBP
☒ I have read the Terms and Conditions and agree with this.
Personalisation
Request with Obligation to Pay

Step 15

Once you have input card details and they have been processed, you will arrive at this screen with your ballot application details and a message to say your request has been received.

The screenshot shows the 'Request Confirmation' screen. At the top, there's a green banner that says 'Your request has been received.' Below this is a 'Print confirmation' button. The main content area is divided into two columns. The left column contains 'Request Confirmation', 'Invoice Address:', 'Contact Us:' (with fields for Email and Telephone No.), and 'Payment Type:' (Registration by Credit Card). The right column contains 'Document Number' (with fields for Order Number and Customer Number), 'Delivery Address:', and 'Order Date:'. There are also navigation icons at the top of the screen.

Your request has been received.
Print confirmation
Request Confirmation
Document Number
Order Number:
Customer Number:
Invoice Address:
Delivery Address:
Contact Us:
Email:
Telephone No.:
Payment Type:
Registration by Credit Card
Order Date:

No funds will be taken from your account until the ballot is drawn.

If you have opted to use a Ticket Credit, the balance will be taken off your account immediately – but will be automatically reinstated if you are unsuccessful in the ballot.

All applicants will receive a notification whether they are successful or not.