

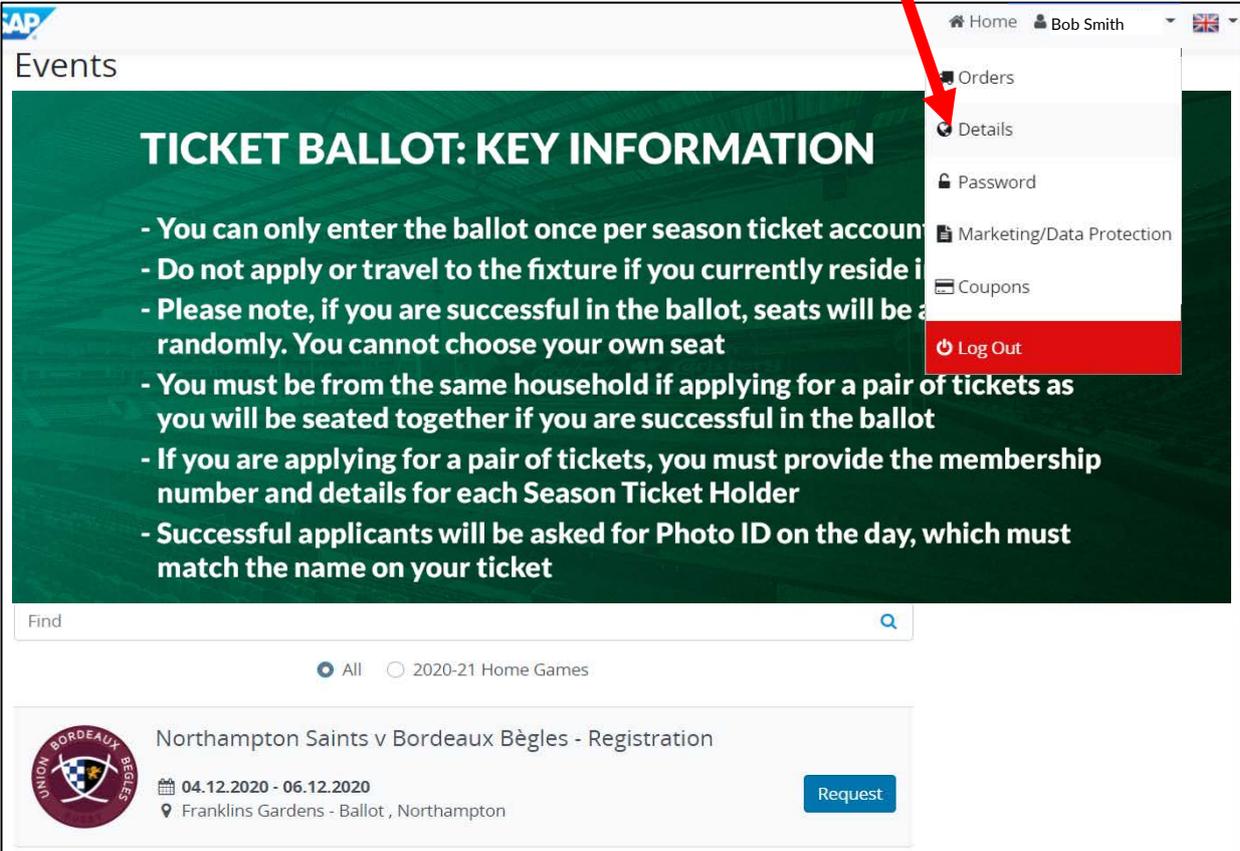
**PLEASE NOTE:** The following guide demonstrates how to apply for the Northampton Saints Ticket Ballot. Completing this process does not guarantee you a ticket – you will be entered into a draw for tickets, and if successful, you will be notified by email and your account will then be charged.

### Step 1

Visit [www.northamptonsaints.co.uk/ballot](http://www.northamptonsaints.co.uk/ballot) and ensure you are logged into your Season Ticket account using your membership number.

### Step 2

Ensure all your contact details are correct for Track and Trace purposes by clicking your name in the top right-hand corner, and in the drop-down box select 'Details'.



The screenshot shows the website interface for the ticket ballot. The main heading is "TICKET BALLOT: KEY INFORMATION" on a green background. Below this, there are several bullet points providing instructions. In the top right corner, a user profile dropdown menu is open, showing options like "Orders", "Details", "Password", "Marketing/Data Protection", "Coupons", and "Log Out". A red arrow points to the "Details" option. Below the information section, there is a search bar and a filter for "2020-21 Home Games". A specific event is listed: "Northampton Saints v Bordeaux Bègles - Registration" with dates "04.12.2020 - 06.12.2020" and location "Franklins Gardens - Ballot, Northampton". A "Request" button is visible next to the event details.

### Step 3

Check all the information contained within required fields of data is up-to-date and correct, before clicking 'Save'.

Orders Addresses Password Marketing/Data Protection Coupons

Customer Master Data

**Customer Number** 712247

Form of Address

First Name\*

Last Name\*

Street\*

House Number

Address Supplement

Postal Code\*

City\*

Country/Region\*

Email\*

Email Confirmation\*

Telephone No.

Mobile

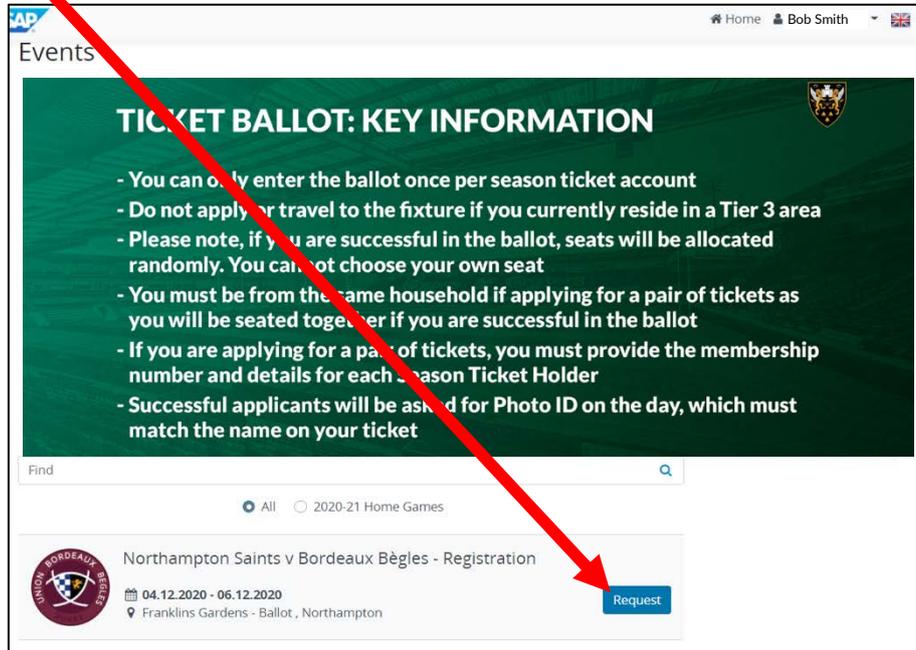
Date of Birth

Nationality

\* = Mandatory Fields

### Step 4

Once your contact information is up-to-date, please return to the homepage and click 'Request'.



**TICKET BALLOT: KEY INFORMATION**

- You can only enter the ballot once per season ticket account
- Do not apply or travel to the fixture if you currently reside in a Tier 3 area
- Please note, if you are successful in the ballot, seats will be allocated randomly. You cannot choose your own seat
- You must be from the same household if applying for a pair of tickets as you will be seated together if you are successful in the ballot
- If you are applying for a pair of tickets, you must provide the membership number and details for each Season Ticket Holder
- Successful applicants will be asked for Photo ID on the day, which must match the name on your ticket

Find

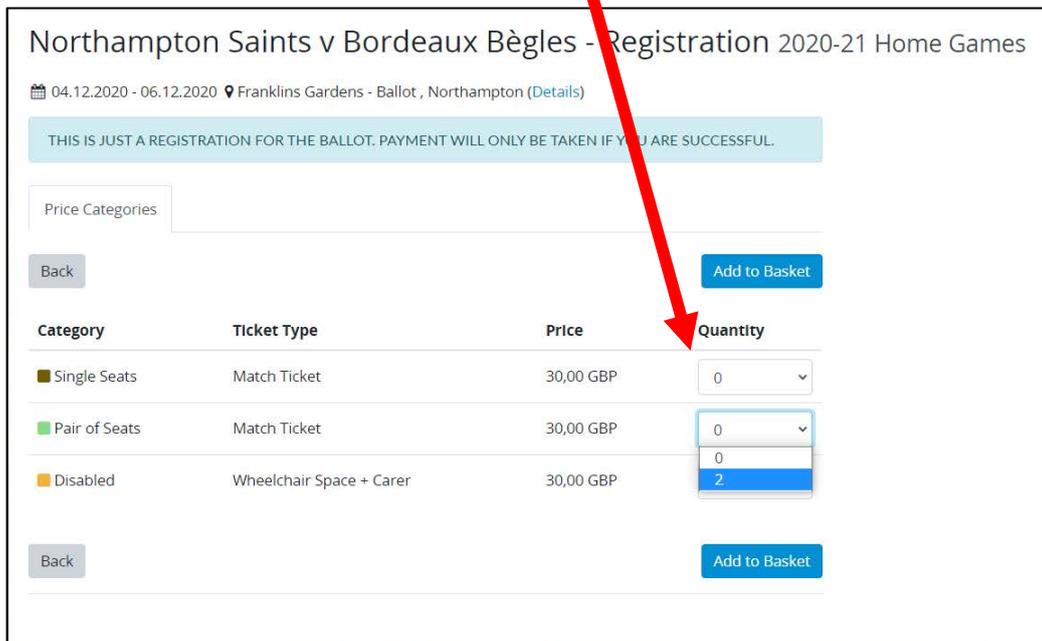
All  2020-21 Home Games

 Northampton Saints v Bordeaux Bègles - Registration  
04.12.2020 - 06.12.2020  
Franklins Gardens - Ballot, Northampton

[Request](#)

### Step 5

Select whether you would like to apply for a single seat, a pair of seats or a wheelchair space (plus carer), and then click 'Add to Basket'.



Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games

04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton (Details)

THIS IS JUST A REGISTRATION FOR THE BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL.

Price Categories

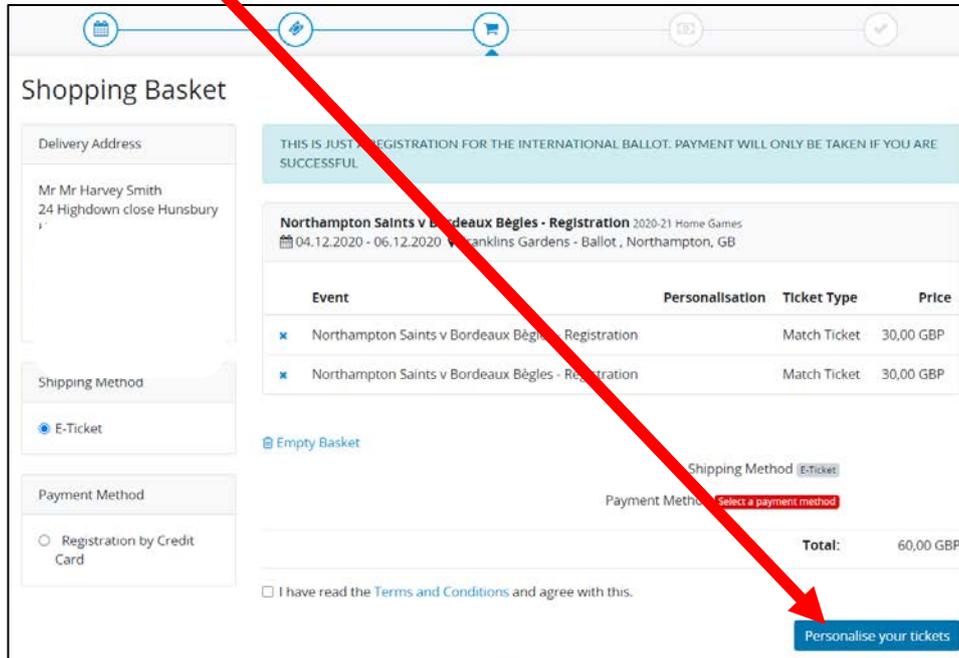
[Back](#) [Add to Basket](#)

Category	Ticket Type	Price	Quantity
Single Seats	Match Ticket	30,00 GBP	<input type="text" value="0"/>
Pair of Seats	Match Ticket	30,00 GBP	<input type="text" value="0"/>
Disabled	Wheelchair Space + Carer	30,00 GBP	<input type="text" value="2"/>

[Back](#) [Add to Basket](#)

## Step 6

Click 'Personalise your tickets'.



**Shopping Basket**

Delivery Address  
Mr Mr Harvey Smith  
24 Highdown close Hunsbury

Shipping Method  
 E-Ticket

Payment Method  
 Registration by Credit Card

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

**Northampton Saints v Bordeaux Bègles - Registration** 2020-21 Home Games  
04.12.2020 - 06.12.2020 | Franklins Gardens - Ballot, Northampton, GB

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration		Match Ticket	30,00 GBP
Northampton Saints v Bordeaux Bègles - Registration		Match Ticket	30,00 GBP

Empty Basket

Shipping Method

Payment Method

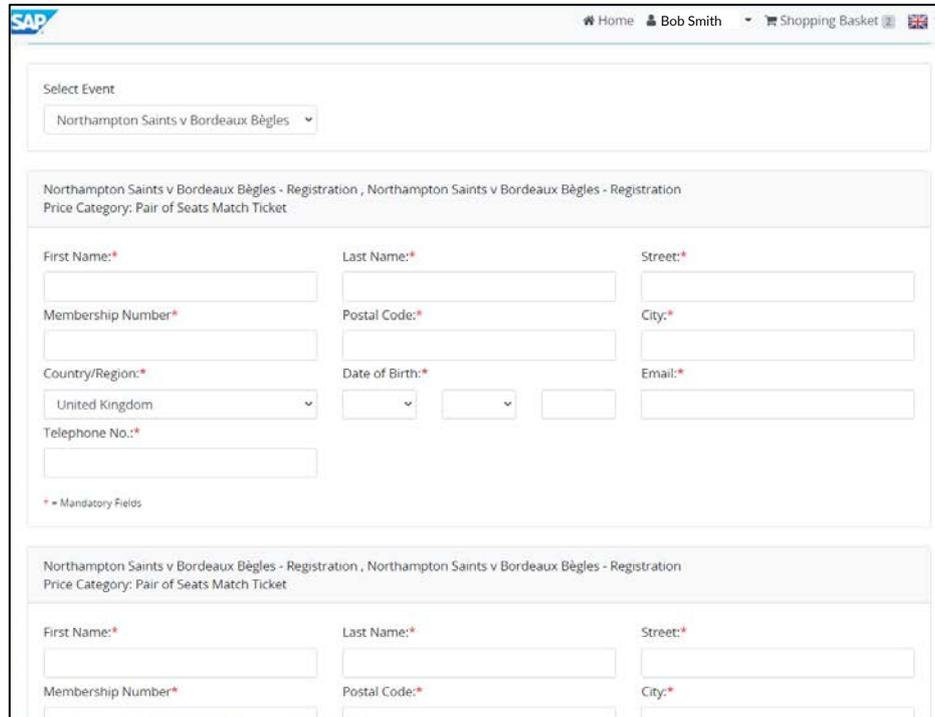
**Total:** 60,00 GBP

I have read the [Terms and Conditions](#) and agree with this.

[Personalise your tickets](#)

## Step 7

Ensure personal information is filled out for all Season Ticket Holders on the booking, including membership numbers. Please note, if you are applying for two tickets, both Season Ticket Holders must be from the same household, otherwise the application will be voided.



SAP Home Bob Smith Shopping Basket

Select Event  
Northampton Saints v Bordeaux Bègles

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration  
Price Category: Pair of Seats Match Ticket

First Name:\* Last Name:\* Street:\*  
Membership Number\* Postal Code:\* City:\*  
Country/Region:\* Date of Birth:\* Email:\*  
Telephone No.:

\* = Mandatory Fields

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration  
Price Category: Pair of Seats Match Ticket

First Name:\* Last Name:\* Street:\*  
Membership Number\* Postal Code:\* City:\*

## Step 8

Once you have filled out your personal information, click 'Save Data' and then 'Continue to checkout'.

Northampton Saints v Bordeaux Bègles - Registration , Northampton Saints v Bordeaux Bègles - Registration  
Price Category: Pair of Seats Match Ticket

First Name:*	Last Name:*	Street:*
<input type="text" value="Franklins"/>	<input type="text" value="Ballot"/>	<input type="text" value="Weedon Road"/>
No.:	Postal Code:*	City:*
<input type="text" value="jkhj"/>	<input type="text" value="NNS 5BG"/>	<input type="text" value="Northampton"/>
Country/Region:*	Date of Birth:*	
<input type="text" value="United Kingdom"/>	<input type="text" value="17"/> <input type="text" value="1"/>	<input type="text" value="3434"/>
Telephone No.:	Email:*	
<input type="text"/>	<input type="text"/>	

\* = Mandatory Fields

Cancel
Save Data
Continue to checkout

## Step 9

If you are paying by card, click 'Registration by Credit Card' and move to Step 14. Please note, if you are planning to pay using a Ticket Credit, you must skip this step.

Shipping Method

E-Ticket

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Payment Method

Registration by Credit Card

**Northampton Saints v Bordeaux Bègles - Registration** 2020-21 Home Games  
04.12.2020 - 06.12.2020 | Franklins Gardens - Ballot, Northampton, GB

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration	Bob Smith	Match Ticket	30,00 GBP
Northampton Saints v Bordeaux Bègles - Registration	Anna Smith	Match Ticket	30,00 GBP

[Empty Basket](#)

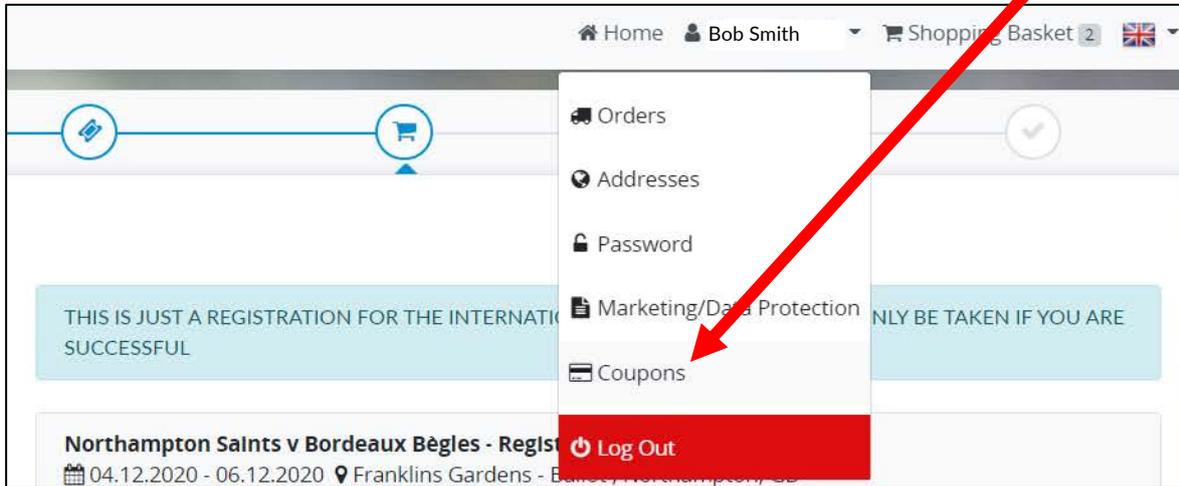
Shipping Method   
Payment Method

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**Total:** 60,00 GBP

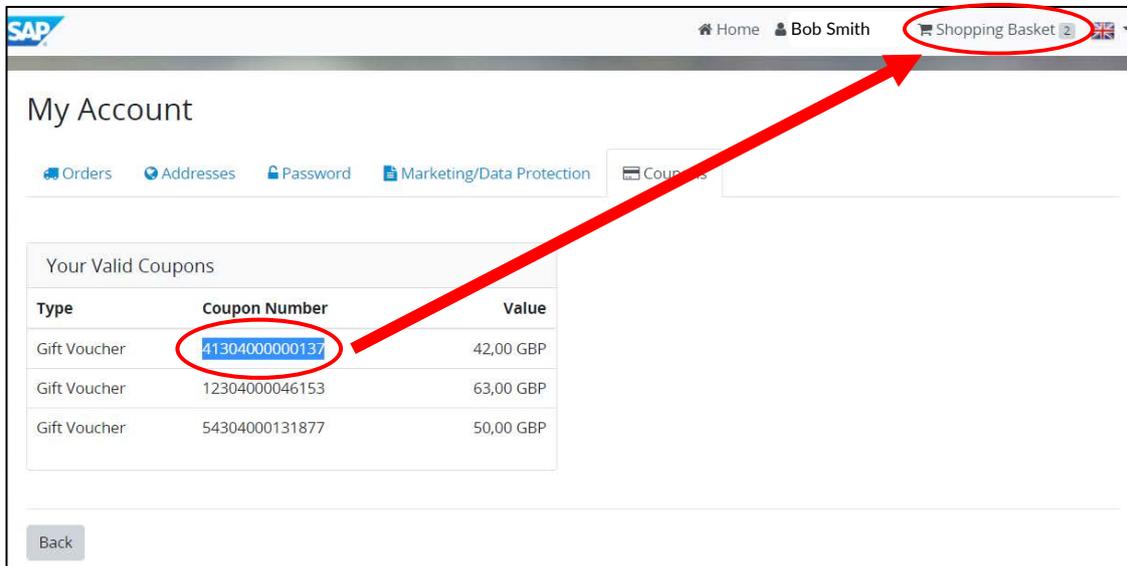
## Step 10

If you would like to pay using a Ticket Credit, you will need to locate your Coupon Number by clicking your name in the top right-hand corner of the screen, and selecting 'Coupons'. If you do not have a credit to use, progress to Step 14.



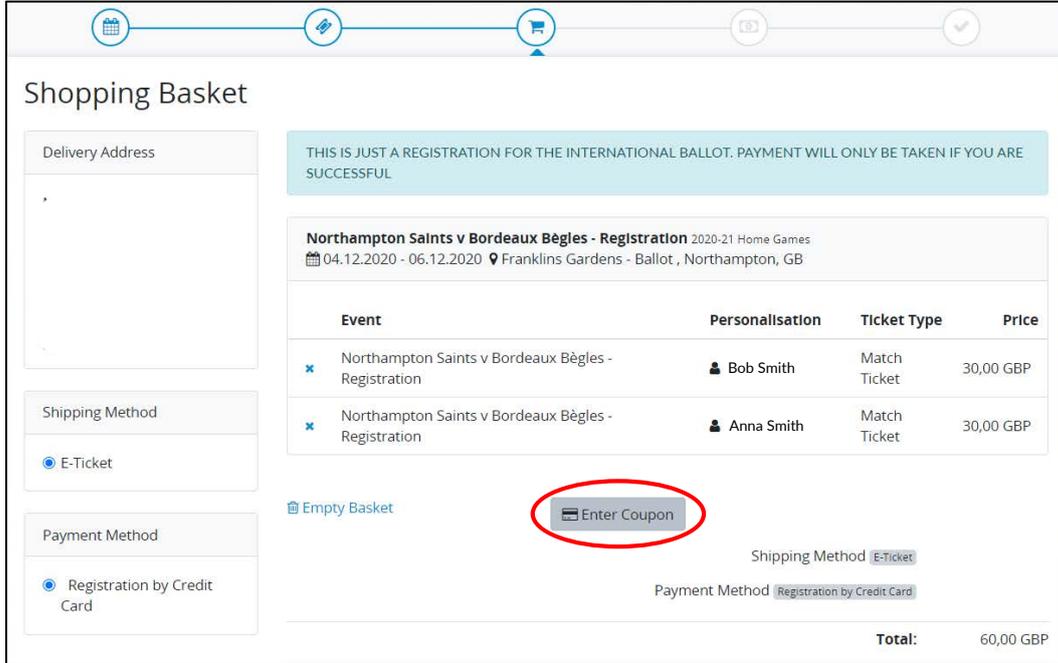
## Step 11

Copy the 'Coupon Number' you would like to use at the checkout (this must be a minimum value of £30 for each ticket you are applying for) and then click 'Shopping Basket' in the top right-hand corner to return to checkout.



## Step 12

Click 'Enter Coupon' and then paste your Coupon Number from Step 11, and click 'Save Coupon Data'.



Shopping Basket

Delivery Address

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

**Northampton Saints v Bordeaux Bègles - Registration** 2020-21 Home Games  
04.12.2020 - 06.12.2020 | Franklins Gardens - Ballot, Northampton, GB

Event	Personalisation	Ticket Type	Price
Northampton Saints v Bordeaux Bègles - Registration	Bob Smith	Match Ticket	30,00 GBP
Northampton Saints v Bordeaux Bègles - Registration	Anna Smith	Match Ticket	30,00 GBP

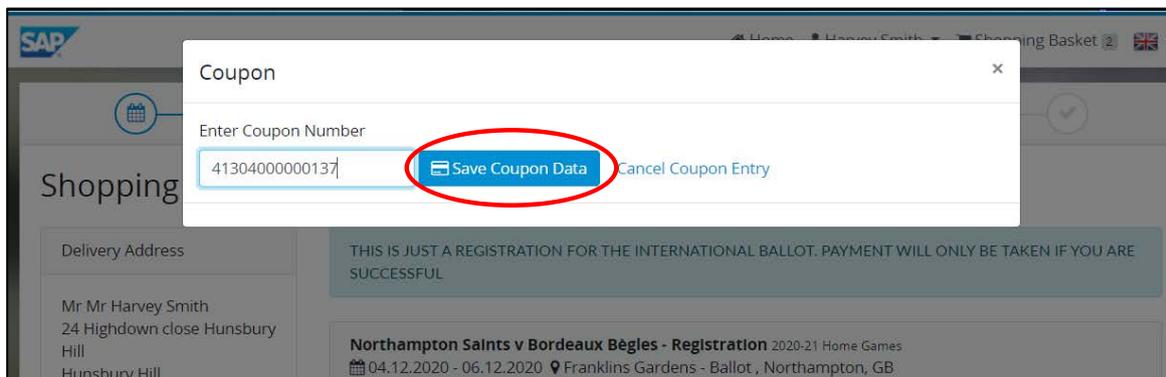
Empty Basket

Enter Coupon

Shipping Method: E-Ticket

Payment Method: Registration by Credit Card

**Total:** 60,00 GBP



Coupon

Enter Coupon Number

4130400000137

Save Coupon Data

Cancel Coupon Entry

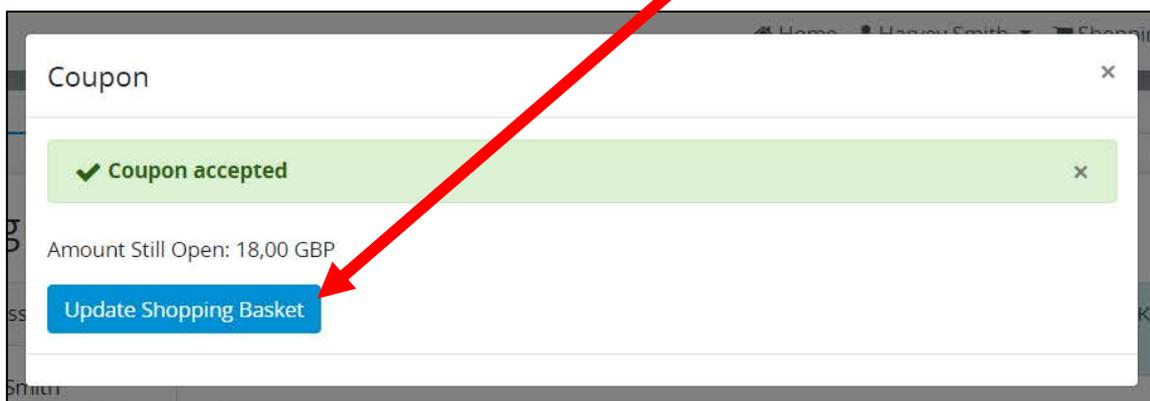
Delivery Address: Mr Mr Harvey Smith, 24 Highdown close Hunsbury Hill, Hunsbury Hill

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

**Northampton Saints v Bordeaux Bègles - Registration** 2020-21 Home Games  
04.12.2020 - 06.12.2020 | Franklins Gardens - Ballot, Northampton, GB

## Step 13

Once you have saved your coupon data, click 'Update Shopping Basket'.



Coupon

✓ Coupon accepted

Amount Still Open: 18,00 GBP

Update Shopping Basket

### Step 14

Check the box to confirm you have read the Terms and Conditions. Then click 'Request with Obligation to Pay' where you will be redirected to input your card details.

The screenshot shows the SAP ticket registration page for the event '04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton, GB'. It lists two tickets for 'Northampton Saints v Bordeaux Bègles - Registration' with personalisation names 'Bob Smith' and 'Anna Smith', both priced at 30.00 GBP. The shipping method is 'E-Ticket' and the payment method is 'Registration by Credit Card'. The total amount is 60.00 GBP. At the bottom, there is a checkbox (circled in red) for 'I have read the Terms and Conditions and agree with this.' and a green button labeled 'Request with Obligation to Pay' (indicated by a red arrow).

### Step 15

Once you have input card details and they have been processed, you will arrive at this screen with your ballot application details and a message to say your request has been received.

The screenshot shows the 'Request Confirmation' screen. At the top, a green banner reads 'Your request has been received.' with a 'Print confirmation' button. Below, the 'Request Confirmation' section includes 'Document Number' (Order Number and Customer Number), 'Invoice Address', and 'Delivery Address'. The 'Contact Us' section lists 'Email:' and 'Telephone No.'. The 'Payment Type' is 'Registration by Credit Card' and the 'Order Date' is displayed at the bottom right.

No funds will be taken from your account until the ballot is drawn.

If you have opted to use a Ticket Credit, the balance will be taken off your account immediately – but will be automatically reinstated if you are unsuccessful in the ballot.

All applicants will receive a notification whether they are successful or not.