



PLEASE NOTE: The following guide demonstrates how to apply for the Northampton Saints Ticket Ballot. Completing this process does not guarantee you a ticket – you will be entered into a draw for tickets, and if successful, you will be notified by email and your account will then be charged.

Step 1

Visit www.northamptonsaints.co.uk/ballot and ensure you are logged into your Season Ticket account using your membership number.

If you see a message saying you are not authorised to enter the ballot, please double check that the membership number you have logged in with matches your season ticket. You **DO NOT** need to create a new account.

Step 2

Ensure all your contact details are correct for Track and Trace purposes by clicking your name in the top right-hand corner, and in the drop-down box select 'Details'.

The screenshot shows the website interface for the ticket ballot. At the top right, the user is logged in as 'Bob Smith'. A dropdown menu is open, showing options: Orders, Details (highlighted with a red arrow), Password, Marketing/Data Protection, Coupons, and Log Out. The main content area is titled 'TICKET BALLOT: KEY INFORMATION' and lists several rules for applying. Below this, there are two priority windows for renewing the Season Ticket Holder (STH) status. At the bottom, there is a registration card for 'Northampton Saints v Bordeaux Bègles' with a 'Request' button.

Events

TICKET BALLOT: KEY INFORMATION

- You can only enter the ballot once per season ticket account
- If you apply from multiple accounts you may be charged more than once
- If you are successful in the ballot, seats will be allocated randomly. You cannot choose your own seat
- You must be from the same household/support bubble if applying for multiple tickets
- If you are applying for multiple tickets, you must provide the membership number and details for each Season Ticket Holder
- Successful applicants will be asked for Photo ID on the day, which must match the name on your ticket

STH renewed before 16 October 2020
Priority window: Tue 5 May – Tue 11 May (Midday)

STH renewed before 31 January 2020
Priority window: Wed 12 May – Wed 19 May (Midday)

Northampton Saints v Bordeaux Bègles - Registration

04.12.2020 - 06.12.2020

Franklins Gardens - Ballot, Northampton

Request



Step 3

Check all the information contained within required fields of data is up-to-date and correct, before clicking 'Save'.

Orders Addresses Password Marketing/Data Protection Coupons

Customer Master Data

| | |
|------------------------|--|
| Customer Number | 712247 |
| Form of Address | <input type="text"/> |
| First Name* | <input type="text" value="First Name"/> |
| Last Name* | <input type="text" value="Last Name"/> |
| Street* | <input type="text" value="Street"/> |
| House Number | <input type="text" value="House Number"/> |
| Address Supplement | <input type="text" value="Address Supplement"/> |
| Postal Code* | <input type="text" value="Postal Code"/> |
| City* | <input type="text" value="City"/> |
| Country/Region* | <input type="text" value="GB - United Kingdom"/> |
| Email* | <input type="text" value="Email"/> |
| Email Confirmation* | <input type="text" value="Email Confirmation"/> |
| Telephone No. | <input type="text" value="Telephone No."/> |
| Mobile | <input type="text" value="Mobile Phone Number"/> |
| Date of Birth | <input type="text" value="02"/> <input type="text" value="04"/> <input type="text" value="1997"/> <input type="text" value="📅"/> |
| Nationality | <input type="text" value="GB - United Kingdom"/> |

* = Mandatory Fields



Step 4

Once your contact information is up-to-date, please return to the homepage and click 'Request'.

TICKET BALLOT: KEY INFORMATION

- You can only enter the ballot once per season ticket account
- Do not apply or travel to the fixture if you currently reside in a Tier 3 area
- Please note, if you are successful in the ballot, seats will be allocated randomly. You cannot choose your own seat
- You must be from the same household if applying for a pair of tickets as you will be seated together if you are successful in the ballot
- If you are applying for a pair of tickets, you must provide the membership number and details for each Season Ticket Holder
- Successful applicants will be asked for Photo ID on the day, which must match the name on your ticket

Find

All 2020-21 Home Games

Northampton Saints v Bordeaux Bègles - Registration

04.12.2020 - 06.12.2020
Franklins Gardens - Ballot, Northampton

[Request](#)

If you see a message saying you are not authorised to enter the ballot, please double check that the membership number you have logged in with matches your season ticket. You **DO NOT** need to create a new account.

Step 5

Select whether you would like to apply for one, two, three, or four seats or a wheelchair space (plus carer), and then click 'Add to Basket'.

Northampton Saints V Wasps Registration - 2020-21 Home Games

05.05.2021 - 11.05.2021 | Franklins Gardens - Ballot, Northampton (Details)

THIS IS JUST A REGISTRATION FOR THE BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL.

Price Categories

[Back](#) [Add to Basket](#)

| Category | Ticket Type | Price | Quantity |
|--------------------|---|-----------|----------|
| Single Seats | Match Ticket - Select 1 ticket only | 30,00 GBP | 0 |
| Pairs Of Seats. | Match Ticket - £30 pp Select 2 tickets only | 30,00 GBP | 0 |
| Set of 3 Seats | Match Ticket - £30 pp | 30,00 GBP | 0 |
| Set of 4 Seats | Match Ticket - £30 pp | 30,00 GBP | 3 |
| Wheelchair + Carer | 1 Wheelchair + 1 Carer ticket. Select 2 tickets | 30,00 GBP | 0 |

[Back](#) [Add to Basket](#)



Step 6

Click 'Personalise your tickets'.

Shopping Basket

Delivery Address

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 | Franklins Gardens - Ballot, Northampton, GB

| Event | Personalisation | Ticket Type | Price |
|---|-----------------|--------------|-----------|
| Northampton Saints v Bordeaux Bègles - Registration | Registration | Match Ticket | 30,00 GBP |
| Northampton Saints v Bordeaux Bègles - Registration | Registration | Match Ticket | 30,00 GBP |

Empty Basket

Shipping Method: E-Ticket

Payment Method: Select a payment method

Total: 60,00 GBP

I have read the [Terms and Conditions](#) and agree with this.

[Personalise your tickets](#)

Step 7

Ensure personal information is filled out for all Season Ticket Holders on the booking, including membership numbers. Please note, if you are applying for two tickets, both Season Ticket Holders must be from the same household or support bubble, otherwise the application will be voided.

Bob Smith

Home Harvey Smith Shopping Basket

Select Event
Northampton Saints v Bordeaux Bègles

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:* Last Name:* Street:*
Membership Number* Postal Code:* City:*
Country/Region:* Date of Birth:* Email:*
United Kingdom Telephone No.:

* = Mandatory Fields

Northampton Saints v Bordeaux Bègles - Registration, Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:* Last Name:* Street:*
Membership Number* Postal Code:* City:*



Step 8

Once you have filled out your personal information, click 'Save Data' and then 'Continue to checkout'.

Northampton Saints v Bordeaux Bègles - Registration , Northampton Saints v Bordeaux Bègles - Registration
Price Category: Pair of Seats Match Ticket

First Name:* Last Name:* Street:*

No.* Postal Code:* City:*

Country/Region:* Date of Birth:* Email:*

Telephone No.:*

* = Mandatory Fields

Step 9

If you are paying by card, click 'Registration by Credit Card' and move to Step 14. Please note, if you are planning to pay using a Ticket Credit, you must skip this step.

Shipping Method

E-Ticket

Payment Method

Registration by Credit Card

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklins Gardens - Ballot , Northampton, GB

| Event | Personalisation | Ticket Type | Price |
|---|-----------------|--------------|-----------|
| Northampton Saints v Bordeaux Bègles - Registration | Bob Smith | Match Ticket | 30,00 GBP |
| Northampton Saints v Bordeaux Bègles - Registration | Anna Smith | Match Ticket | 30,00 GBP |

[Empty Basket](#)

Shipping Method

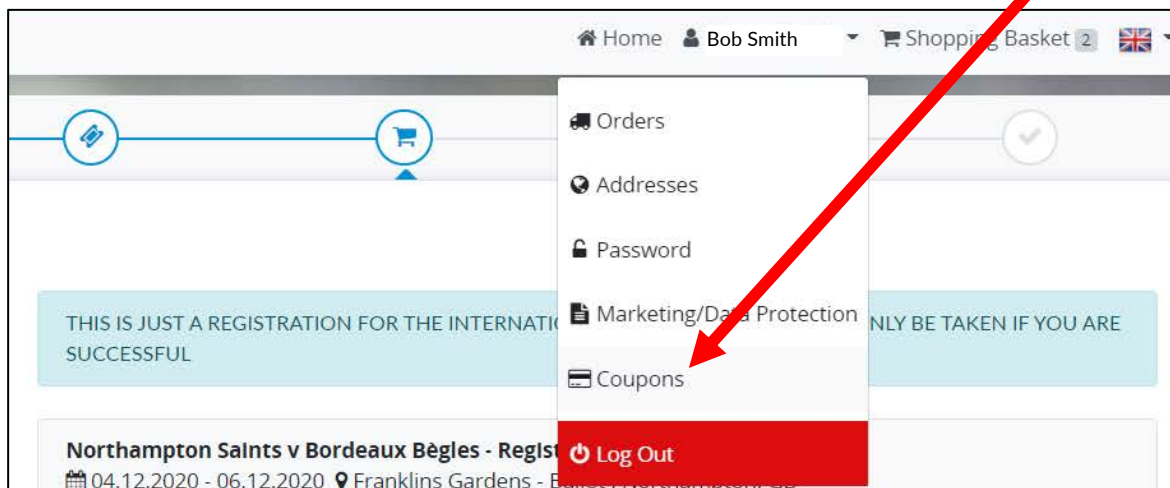
Payment Method

Total: 60,00 GBP



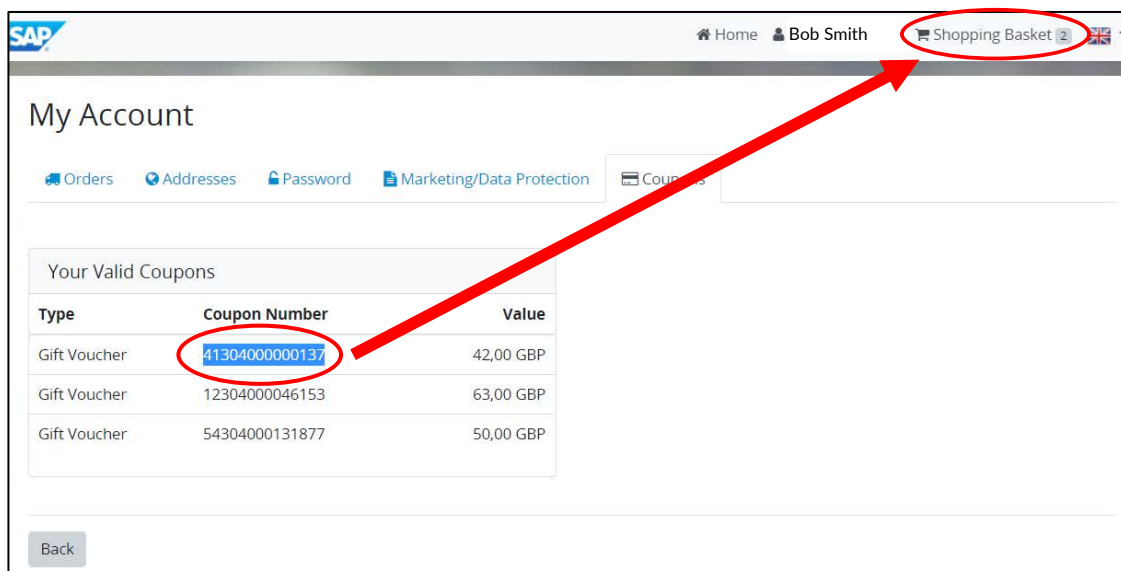
Step 10

If you would like to pay using a Ticket Credit, you will need to locate your Coupon Number by clicking your name in the top right-hand corner of the screen, and selecting 'Coupons'. If you do not have a credit to use, progress to Step 14.



Step 11

Copy the 'Coupon Number' you would like to use at the checkout (this must be a minimum value of £30 for each ticket you are applying for) and then click 'Shopping Basket' in the top right-hand corner to return to checkout.





Step 12

Click 'Enter Coupon' and then paste your Coupon Number from Step 11, and click 'Save Coupon Data'.

Shopping Basket

Delivery Address

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton, GB

| Event | Personalisation | Ticket Type | Price |
|---|-----------------|--------------|-----------|
| Northampton Saints v Bordeaux Bègles - Registration | Bob Smith | Match Ticket | 30,00 GBP |
| Northampton Saints v Bordeaux Bègles - Registration | Anna Smith | Match Ticket | 30,00 GBP |

Empty Basket

Enter Coupon

Shipping Method E-Ticket

Payment Method Registration by Credit Card

Total: 60,00 GBP

Coupon

Enter Coupon Number

4130400000137

Save Coupon Data Cancel Coupon Entry

Delivery Address

Mr Mr Harvey Smith
24 Highdown close Hunsbury Hill
Hunsbury Hill

THIS IS JUST A REGISTRATION FOR THE INTERNATIONAL BALLOT. PAYMENT WILL ONLY BE TAKEN IF YOU ARE SUCCESSFUL

Northampton Saints v Bordeaux Bègles - Registration 2020-21 Home Games
04.12.2020 - 06.12.2020 Franklins Gardens - Ballot, Northampton, GB

Step 13

Once you have saved your coupon data, click 'Update Shopping Basket'.

Coupon

✓ Coupon accepted

Amount Still Open: 18,00 GBP

Update Shopping Basket



Step 14

Check the box to confirm you have read the Terms and Conditions. Then click 'Request with Obligation to Pay' where you will be redirected to input your card details.

04.12.2020 - 06.12.2020 ▼ Franklin's Gardens - Ballot, Northampton, GB

| Event | Personalisation | Ticket Type | Price |
|---|-----------------|--------------|-----------|
| Northampton Saints v Bordeaux Bègles - Registration | Bob Smith | Match Ticket | 30,00 GBP |
| Northampton Saints v Bordeaux Bègles - Registration | Anna Smith | Match Ticket | 30,00 GBP |

Shipping Method: **E-Ticket**

Payment Method: **Registration by Credit Card**

Total: 60,00 GBP

I have read the Terms and Conditions and agree with this.

Buttons: Personalisation, Request with Obligation to Pay

Step 15

Once you have input card details and they have been processed, you will arrive at this screen with your ballot application details and a message to say your request has been received.

Your request has been received.

Print confirmation

Request Confirmation

Document Number
Order Number:
Customer Number:

Invoice Address: Delivery Address:

Contact Us:
Email:
Telephone No.:

Payment Type:
Registration by Credit Card

Order Date:

No funds will be taken from your account until the ballot is drawn.

If you have opted to use a Ticket Credit, the balance will be taken off your account immediately – but will be automatically reinstated if you are unsuccessful in the ballot.

All applicants will receive a notification whether they are successful or not.