



NORTHAMPTON SAINTS RFC

PART-TIME SALES ASSISTANT (RETAIL)

JOB DESCRIPTION

Reporting to
Head of Retail

REMIT:

To provide customer service and operational support in the Northampton Saints Store, primarily on a match day but other shifts may be available.

RESPONSIBILITIES:

- Proactive approach to serving customers o Customers within the store
 - Customers with online queries
 - General till work
- Ensure the shop floor is always clean, tidy and fully stocked
- Fulfil orders placed via the clubs ecommerce platform when required
- Work with the Retail Supervisor in ensuring the stock rooms are clear, tidy and well managed
- Work with the Retail Supervisor in accepting and checking deliveries where required
- Answering queries from customers
- Balancing cash registers with receipts
- Ensure all products are priced and displayed in a correct manner
- Promoting security within the store, looking out for shoplifters and fraudulent cash and card transactions
- Keeping up to date with promotions

APPLICATION:

Please send CV to willpeasgood@northamptonsaints.co.uk

SPORTSMANSHIP - PRIDE - INNOVATIVE - RESPECT - INTEGRITY - TEAM WORK